

# Stay Alert! Protect Yourself and Your Family from Federal Income Tax Scams!



LEGAL AID SOCIETY  
OF MIDDLE TENNESSEE AND THE CUMBERLANDS

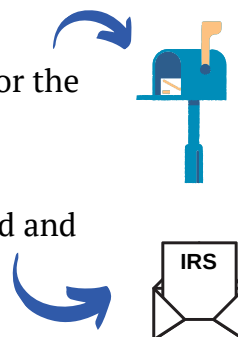


The IRS is warning people about a scam involving unclaimed tax refund mail or delivery services. Scammers are trying to trick people into giving away personal information like:

- driver's license photos
- Social Security Cards
- and bank account details

## This is how the scam works:

- ① You receive a cardboard envelope from a delivery service or the United States Postal Service (USPS).
- ② The letter in the envelope is written on fake IRS letterhead and says you have an "**unclaimed refund.**"



## What should I do if I get a letter that I think is a scam?



- Don't contact them.
- Don't give away any personal information or paperwork.
- Call the IRS customer service at **1-800-366-4484** to ensure the letter is real.
- If you get this scam mail or delivery, take a screenshot of the envelope and email it to **phishing@irs.gov**. Include:
  - the date, time, and the time zone when you got the mail
  - the return address written on the envelope

To get more information or help, call the Tennessee Taxpayer Project at  
**1-866-481-3669**